

See 200



LAYERS FROM HELL...MANGLED ENDS...MISSING CHUNKS: TO PROVE THAT NO CUT IS BEYOND HELP, WE FOUND THREE WOMEN WITH STYLES GONE TERRIBLY AWRY AND BROUGHT IN GARNIER CELEBRITY STYLIST TOMMY BUCKETT TO FIX THE DAMAGE. BEHOLD WHAT SCISSORS IN THE RIGHT HANDS CAN DO!

BY M E G A N D E E M
PHOTOGRAPHS BY A L E X B E A U C H E S N E





new job as an assistant at Twitter in Palo Alto, California, with a fresh style. So two weeks before her first day, she went to a local salon for a trim of her midlength hair and a few layers around her face. She ended up with a look she describes as "a Carol Brady-Gene Simmons hybrid— somehow it's both a bob *and* a mullet."

THE COUNSELING SESSION

According to Garnier celebrity stylist Tommy Buckett, Hagelthorn's problem was wildly uneven layers created with a flagrant disregard for blending. What makes the style especially egregious are its extremes: short pieces on top that form a bouffantlike vibe. Undaunted, Buckett got down to business, transforming Hagelthorn's shaggy style into an "edgy Debbie Harry bob."

THE HAPPY OUTCOME

Hagelthorn, who had never worn her hair this short, adores her new cut. "My style is more modern now, and it really suits me."



Kitchen Beautician

THE BACKSTORY

For ten years, Brooklyn resident Staci Cupid, 35, had been cutting her hair herself using—wait for it—kitchen shears. (She's not alone: An O poll found that 42 percent of readers have also gone the DIY route!) "Just for the convenience," admits the Whole Foods employee. No surprise, she ended up with uneven layers and a hole in the back.

THE COUNSELING SESSION

The key to solving all of Cupid's hair issues at once was to create an architectural shape, so Buckett gave her an angled bob that's shorter in the back. "The abbreviated nape makes a prettier silhouette than a onelength allover bob," he says. As for the hole, "I camouflaged it by trimming the rest of her hair to meet it," he says. Because Cupid's hair has lots of texture, Buckett was careful not to overlayer, which would make it look poufy and round when she goes curly. To add shine, he smoothed a little oil through Cupid's dry hair from the midsection down.

THE HAPPY OUTCOME

Cupid was so wowed by the change that she vowed to start going to a professional for regular trims (yes!). She's also decided to keep blowing her hair out straight. "I love the movement and the way my hair frames my face," she says.

Earrings, Forevermark by A. Link. Dress, Laundry by Shelli Segal. Opposite page: Dress, Coast.





The shorter layers around Bird's face highlight her bone structure, says Buckett. "Before, Heidi had a lot of heavy hair just hanging there, which did nothing to flatter her."

Buckett kept the ends a bit blunt

instead of

going for a

piecey effect.

"If you slice

the hair

shaft, it doesn't lie

flat," he

curly hair, that's how

you end up with frizz."

The Bell Curve

THE BACKSTORY

Heidi Bird, 42, a tattoo studio owner from Highlands, New Jersey, has naturally wavy hair that she sometimes likes to wear straight. But she's never had a cut that looks good with both textures. "I always end up with too much fullness at the ends when it's curly, so it looks like a bell," she says. "And when it's straight, the layers have big gaps"—the result of her stylist trying to add shape.

THE COUNSELING SESSION

To solve the bell problem, Buckett added longer layers in the back, which prevent Bird's hair from mushrooming out at the bottom. Then he blended the rest of her existing layers, making the gaps much less noticeable when she wears her hair straight. As a final touch, Buckett cut some layers at Bird's cheekbones to open up the eye area and emphasize her heart-shaped face. He worked styling cream throughout Bird's wet hair before drying, both as a heat protector and to keep her hair smooth.

THE HAPPY OUTCOME

"This is the best cut I've had in my life," says Bird. "It's so much easier to wear—curly or straight—and it looks great even when I don't bother to style it. I used to pull it back into a ponytail all the time. Now I wear it down, and it always looks good."



STRAIGHT'S GREAT, TOO!

"I love waking up and not fussing over my hair."

Necklace, Forevermark by Jade Trau. Dress, Nue by Shani. For details see Shop Guide.

Hair: Tommy Buckett, Garnier celebrity stylist. Makeup: Andrew Sotomayor using Chanel Quadra Eyeshadow. Manicure: Gina Eppolito for GiNails.com.

CUTTING REMARKS

How to get the most out of your salon trip, stave off a disaster, and more...

Tooling Around

Who hasn't done her own quick bang trim or split-end snip? Here's a good reason to step away from those household scissors: The thick, dull blades of multipurpose shears will leave hair frayed; the finely honed edges on the two or three pairs of specialized scissors your stylist likely owns won't. (And expert implements come at a cost-usually \$100 to \$300 per pair, according to Glenn Borenstein, owner of Shear Integrity, a scissors sales and sharpening outlet.)

Cut Costing

The average price of a woman's haircut and blow-dry in the United States rings in at \$42.46, according to a 2013 Questex/American Salon Better Business Network Survey. If money is no object, you may want to book the Power Hair cut by New York City stylist Julien Farel, The one-hour service, in which he claims to examine each strand, will set you back a mere \$1,000.

Stop Action

Calmly call for a timeout if your stylist is cutting more than expected (he should warn you if he's going to remove a lot), snipping at random instead of in a clear pattern, or using a razor on natural waves. Say, "Wait, I'm checking in to be sure you're doing what we discussed." If his explanation isn't satisfying, ask to speak with a manager pronto.

Background Check

If you're trying a stylist for the first time, do some Yelp research to see what other clients say. Then show up early for your appointment to check out the results of the person before you, Buckett suggests.

Complaints Department

According to an O reader poll, your number one cut grievance is that it's too short (33 percent). Don't say, "Just an inch." Point exactly where you'd like your stylist to stop cutting.

Morning Person

Before noon is the best time to go for a haircut since—just like you your stylist can lose momentum as the day wears on, says Garnier's Tommy Buckett.

Change Machines

During her adult life, a woman in the U.S. will have her hair cut an average of 476 times, based on data from Regis Corporation, operator of salon chains like Supercuts.